



Tronis Property Management, Inc.

P.O. Box 10439, Truckee, CA 96162 Ph: 650.759.9068

To Whom It May Concern:

After I learned of the fire at one of the properties we manage in Modesto it seemed as though it was a small fire. I called my insurance adjuster and told him there was no need to send anyone out there to look at it. I gave him an estimate of what I thought the damages were and was going to send him the bills for the repairs once I got them hoping it was going to be a small, quick fix. When I sent my electrician, Citizen Electric, to look at the commercial building they called me up and said it looked like I may need someone who specializes in fire restoration to look at the building because it may need more repairs than anticipated. Citizen Electric recommended Restoration Resources by Fetter. I gave Ross Fetter a call and he explained the services they performed. He was very professional and knew a lot about the insurance business. I was a little concerned at first thinking this would be very expensive. Ross further explained that it was all included in their services and all repairs and expenses would be done with the insurance claim money, no extra out of pocket expenses for me. I authorized him to examine the building and we realized this job was much bigger than I had thought. The final claim amount totaled over \$45,000!

Restoration Resources took care of everything from that point on – scope of work, building permits, contacts with the insurance company, and all inspections with the building department and TID. I never had to travel from Truckee to Modesto to check on the job because I knew it was being taken care of. In the end Ross and Restoration Resources by Fetter did everything they said they would quickly and professionally with no out of pocket expenses from me. As a managing partner of Tronis Property Management, I would recommend Restoration Resources by Fetter to any property management or property owner as an expert for fire repair.

Sincerely,

Andrea Bollakis
Managing Partner